



Limited Express Warranty

Crysalli Artisan Water Systems (hereinafter referred to as Crysalli) warrants for a period of 12 months from installation date (except as limited below) that new Crysalli water systems, towers and faucets (hereinafter referred to a Product) manufactured by ICI for Crysalli shall be free of defects in material or workmanship under normal and proper use and maintenance as specified by Crysalli and upon proper installation and start-up in accordance with the Quick Install Guide and Owners Manuals. Any accompanying water filtration system is warranted by the Manufacture of that product only, not by Crysalli, ICI or WPD.

The obligation of Crysalli under this limited express warranty is limited to the repair or replacement of parts, components, or assemblies that in the opinion of Crysalli are defective. This warranty is further limited to the cost of parts, components or assemblies and standard straight time labor charges at the servicing location. Replacement parts are warranted for 90 days or the balance of the original warranty period, whichever is longer. The foregoing constitutes Crysalli’s sole obligation and the consumer’s exclusive remedy for any breach of this warranty. Crysalli’s liability under this warranty shall in no event be greater than the actual purchase price paid by the consumer for the Product. Additional expenses including, without limitation, service travel time, overtime or premium labor charges, accessing or removing the Product, or shipping are the responsibility of the consumer.

The foregoing limited express warranty shall not apply to costs for: (1) periodic or routine maintenance including water filter change outs, (2) repair or replacement of the Product or parts due to normal wear and tear, (3) defects or damage to the Product or parts resulting from clogged water filters, misuse, abuse, neglect or accidents, (4) defects or damage to the Product or parts resulting from improper or unauthorized alterations, modifications, or changes; (5) defects or damage to any Product that has not been installed and/or maintained in accordance with the Owners Manual, Quick Install Guide or technical instruction provided by Crysalli, ICI or WPD; and (6) any work being performed by non-authorized service agents.

THIS LIMITED EXPRESS WARRANTY IS IN LIEU OF ALL OTHER WARRANTIES OR GUARANTEES OF ANY KIND, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL CRYSTALLI, WPD, OR ICI BE LIABLE FOR ANY SPECIAL, INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES. Upon the expiration of the warranty period, Crysalli’s liability under this limited express warranty shall be terminated. The foregoing limited express warranty shall constitute the sole liability of Crysalli, WPD and ICI and the exclusive remedy of the customer or user.

To secure prompt and continuing warranty service, the warranty registration card or online form must be completed and sent to Crysalli within thirty (30) days from install date. Complete the following registration card and send to Crysalli/WPD to below address. Retain a copy for your record.

Name of Customer/Business & Address: _____

_____ Phone: _____

Distributor/Dealer: _____

Model Number: _____ Serial Number: _____

Install Date: _____ Install Company: _____

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